

# CUSTOMER FEEDBACK FORM

## Customer Information

**Name: A.R.Mahanty**

**Date: 19/10/2016**

**Company: Rashtrapati Bhavan Museum**

**Address: Presidential Estate New Delhi**

In order to improve our Quality & Service, kindly fill in the following table & fax or send scan copy back to

M/S. HIGHLY COMPONENTS PVT LTD

B-36/5, II FLOOR, G.T. KARNAL RAOD, INDUSTRIAL AREA A, DELHI-110033

PH:91-11-45680580; FAX: 91-11-27461984

Email: [highlycomponents@gmail.com](mailto:highlycomponents@gmail.com) ; [sales@pircensors.com](mailto:sales@pircensors.com)

Sr. no.	Features	Excellent	Good	Satisfactory	Poor
1	Our Marketing Approach				
2	Response to your queries through phone / email / fax.				
3	Product Quality				
4	Performance of Product				
5	Order Execution / Delivery of Order				
6	After Sales Service				

How would you rate the OVERALL quality of the services provided by HIGHLY COMPONENTS PVT LTD?



Excellent



Good



Average



Poor

Your suggestions (if any) for improvement in the quality of our services:  
Some area like terms of payment should be flexible for business relation

For Rashtrapatibhavan Museum

*A.R.Mahanty*

M.Sc.(Tech) F.I.E

Chartered Engineer



**Thanking you for sparing your valuable time in helping us to serve you better!**